

JAZ Elite Casa Del Mar Beach

Hotel Guide – English



Hotel Information

Good to Know

- Please contact reception by dialing 0. Available 24/7.
- To make national calls , please get in touch with our reception. To call another room, please dial the respective room number.
- Check-in time is at 14:00, and check-out is at 12:00 Noon . Late check-out is subject to hotel availability and with an additional charge.
- Dinner dress code: Gentlemen are required to wear long trousers and appropriate footwear (no muscle shirts, vest tops, or shorts).
Ladies may wear dresses, skirts, trousers, blouses, or shirts are acceptable, but hot pants or very short shorts are not.
- If you have food allergies, or require gluten-free, vegan, vegetarian meals, breakfast boxes, or late dinner, please inform us in advance so we can make the necessary arrangements.
- Please activate your Wi-Fi and choose JHG network - enter your room number, first name, and your email address in the appropriate fields, remember to turn off data roaming to avoid network charges from your operator.

Room

- Tea and coffee making facilities are replenished daily, 2 bottles “1.5 Liter” of water per room daily
- A mini bar menu (QR code) with extra charge is available in your room for your convenience.
- Wi-Fi is available in your room & All public area .

Safe

A safe box is available in your room, kindly ensure the safe door is open before checking out, the hotel management has no responsibility for valuables left outside or in an open safe box.

Laundry

- There is a laundry bag in the wardrobe.
- Please fill out the laundry list with your items and the prices can be found in the laundry list

Beach & Pool

- For your convenience, kindly be informed that the pool and beach towels are placed rolled on the luggage tray in your room, Should you wish to receive fresh towels, please place the used ones in the beach bag and hang it outside your room door between 09:00 AM and 06:00 PM, Outside of these hours, please contact the reception for assistance..
- The reservation of sunbeds is not permitted, and staff is authorized to remove items from sun loungers after extended periods of non occupancy.

Pool & Beach Safety

- Swimming is at your own risk.
- Children must always be supervised.
- Diapers are not permitted in swimming pools for hygiene reasons.
- Running, jumping, and diving into the pool are prohibited.
- Swimwear must be always worn in pools and on the beach.
- Only swim within designated areas and when the green flag is raised.
- Avoid swimming immediately after eating or while under the influence of alcohol.
- The hotel management is not liable for accidents, injuries, or loss of belongings.

Jazy Kids Club

- Opens 10:00 - 12:30 and 15:00 - 16:30 for kids aged 4-12
- Kids Disco at 20:00 in Splash Pool Bar

Paid Services

- Limousine service
- Oriental Cafe (Shisha Corner)
- Doctor and Pharmacy
- Mividaspa
- Turkish Hamam
- Beauty salon
- Diving center, sports center, and water sports
- Laundry
- Mini bar

Free of Charge

- Wake up call
- Lunch & Breakfast Box
- Tennis Court
- Table tennis
- Table soccer
- Gym
- ATM

Restaurants and Bars

Palmira Main Restaurant

Breakfast:	07:00 – 10:00
Lunch:	12:30 – 14:30
Dinner:	18:30 – 21:00
Late Dinner:	22:00 - 01:00

Uno Bar

Open Daily	24 hours a day
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Le Coucou Bar

Early Breakfast:	04:00 – 07:00
Open Daily:	10:00 – 00:00
Tea Time:	16:00 - 17:00

Twist Bar

Open Daily	10:00 – 18:00
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Mar Bar (Beach Bar)

Open Daily	10:00 – 18:00
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Splash Bar

Open Daily	10:00 – 23:00
Snacks	12:30 – 16:30

Oriental Café (Shisha)

Open Daily	19:00 – 23:00
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À la carte restaurants

Pomodoro Restaurant

À la carte restaurant serving "Italian cuisine"

Dinner : 18:30 - 21:30

Oscar Restaurant

À La Carte Restaurant Serves "Grill Cuisine"

Dinner : 18:30 - 21:30

Aqua Snacks Restaurant

À La Carte Restaurant Serves "Mediterranean Cuisine"

Late breakfast 10:30 – 12:00

Snacks 12:30 – 16:30

Dinner: 18:30 – 21:30

Prior Reservation is Required for a la carte restaurants

Important to Know

- For your own safety, do not access the rooftops. Any accidents or damages incurred will be at your own risk.
- Children must always be supervised, especially when using the balcony.
- Your safety matters to us. Kindly avoid climbing or leaning on balcony railings.
- Please inform Reception if you intend to invite any external guests to the hotel.
- Avoid direct sunlight, especially between 11:00 AM and 15:00 PM , Temperatures can reach 45+, which might cause burns and severe dehydration.
- Drink water continuously throughout the day. Water is provided in all hotel bars. Dehydration causes upset stomach, dizziness, nausea and headaches.
- Always use sunscreen with sunblock to avoid sunburns. Wear a headgear when exposed to the sun.
- Avoid sudden changes in temperature (from warm to cold and vice versa). Give your body a few minutes to get used to the new temperature.
- Sudden temperature changes can cause health issues, so please do not make your air conditioning in the room colder than 25 degrees.
- Please note that due to fire regulations, smoking of hookahs/shisha in the room is not allowed.
- The use of third-party providers outside the hotel (e.g. shops, limousines, etc.) is your responsibility.

**We wish you an unforgettable experience and a memorable stay
at JAZ Elite Casa Del Mar Beach!**